Dropsuite Entra Backup

Built for MSPs to Strengthen Security and Data Protection for Your Clients

Microsoft Entra ID is the foundation of identity and access for Microsoft 365. It governs how users, devices, and applications connect securely.

As cyber threats increasingly target identity systems, Microsoft Entra has become a major attack surface. Misconfigurations and policy drift can lead to lockouts, security gaps, and compliance risks. Yet many MSPs still focus backup efforts on content, not on the configurations that control access to that content.

That's why protecting the full identity infrastructure, including conditional access policies, device configurations, and app service principals, is essential. Dropsuite Entra Backup helps MSPs turn backup into a critical layer of their clients' security posture and cyber resilience strategy.

What Could Go Wrong?

Ransomware Attack: A client is hit. Email is safe, but Entra is locked down. With Dropsuite, MSPs restore Entra, Intune, and access rules to get users back online fast.

End-User Error: A junior admin disables a critical conditional access policy. Dropsuite rolls it back in seconds. No downtime, no blame.

MSP Oversight: During onboarding, app service principals aren't replicated. Automations break. Dropsuite ensures they're recoverable and secure.

Key Risks in Failing to Back Up Entra ID

Built-In Protection Is Not Enough

In Microsoft's own words: "Unintended deletions and misconfigurations will happen to your tenant. To minimize the impact of these unintended events, you must prepare for their occurrence."[1]

Security Blind Spots Are Leaving Gaps

Entra has become a top attack surface. According to Microsoft Digital Defense Report, identity-based attacks surged more than tenfold in 2023, from 3 billion per month to over 30 billion.

Misconfigured conditional access or device policies can create security gaps and increase breach risk. With audit logs limited to just 30 days, it's difficult to conduct thorough investigations or meet long-term compliance requirements.

Manual Recovery Means Downtime

There's no "undo" in Microsoft Entra. Accidental deletions or misconfigurations can take hours or days to fix, leaving users locked out and businesses exposed in the meantime. Recovery is entirely manual, and the burden falls on the MSP.

Protect Against Risks with Dropsuite Entra Backup

Dropsuite Entra Backup protects Entra ID configurations, minimizes downtime, and enables rapid recovery from data loss or cyberattacks. Key benefits include:

- **Unlimited Data Retention:** Retain long-term historical records of Entra ID data beyond Microsoft's 30-day limit.

- **Granular Recovery:** Instantly restore specific security settings or policies to a known-good state. Reduce billable support hours and restore productivity faster.

- **Tracking of Configuration Changes:** Identify and track configuration changes without digging through limited audit logs. Search by attributes or previous values to pinpoint issues quickly.

- **Resilience Against Ransomware & Human Error:** Bounce back from accidental policy deletions, junior admin errors, or targeted identity attacks in seconds instead of weeks.

- **Support for Compliance & Governance:** Maintain a reliable, long-term record of Entra settings to meet audit requirements and reinforce policy controls.

[1]. https://learn.microsoft.com/en-us/entra/architecture/recoverability-overview

Dropsuite Entra Backup Capabilities

Quick Setup
Deploy quickly with a simplified onboarding process designed for MSP efficiency. Start protecting Entra environments in minutes with minimal disruption.

Snapshot Search
Search historical snapshots by object type, attribute, or configuration value. Easily locate and resolve issues without combing through audit logs.

Live Comparison
Compare current configurations to back up snapshots to detect unauthorized or accidental changes. Accelerate incident response and policy recovery.

Point-in-Time Restore (PITR)
Perform full system recovery to a specific point in time for minimal data loss and quick return to normal operations.

Attribute-Level Restore
Restore specific policy elements or object attributes without affecting unrelated settings. Maintain control and avoid unnecessary overwrites.

Relationship-Aware Recovery
Automatically preserve object relationships like group memberships, role assignments, and app associations, so restores are complete and functional.

Comprehensive Coverage

Entra ID Features	Included
Users	✓
Groups	✓
Roles	✓
Custom Roles	✓
App Registrations	✓
Enterprise Applications	✓
Conditional Access Policies (Including Named Locations, Authentication Strengths, and Authentication Contexts)	✓
Device and Intune Policies (Including Compliance Policies, Configuration Profiles, and Intune Device Compliance Policies)	✓
Bitlocker Keys	✓
Devices	Coming soon
Administrative Units	Coming soon
Sign-in Logs	Coming soon
Audit Logs	Coming soon

Dropsuite Entra Backup Plans

Features	Entra Backup with Dropsuite Backup	Entra Backup with Dropsuite Archiver
Entra ID Protection	✓	✓
Incremental Backup for Continuous Protection	✓	✓
Email Journaling	✗	✓
Unlimited Storage	✓	✓
Advanced Search	✓	✓
Search within Documents	✗	✓
Granular, Point-in-Time Restore	✓	✓
Reporting Dashboard	✓	✓
Retention Policies	Flexible Options	Fully Customizable Policies
Audit Log	✓	✓
eDiscovery & Saved Searches	✗	✓
Tagging & Alerting	✗	✓
Legal Hold & Data Review Process	✗	✓

Why Dropsuite

Contact us today to discover how Dropsuite Entra Backup can safeguard your business. With Dropsuite, you will benefit from unmatched data protection, effortless scalability, and the peace of mind that your critical configurations are always secure. **Start Entra Backup free trial today!**