Dropsuite

Dropsuite Is Leader of the Email Backup Emotional Footprint

What is the Emotional Footprint? SoftwareReviews evaluates 27 aspects of the customer relationship using a net promoter methodology. These ratings are based on users' answers to provocative, detailed questions on the experience of working with the vendor, creating a powerful indicator of overall user sentiment.
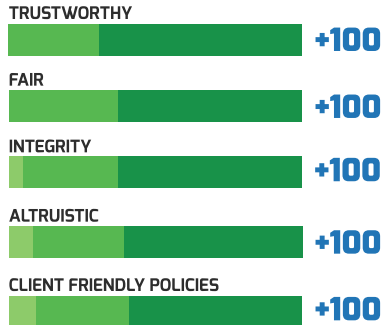
The Emotional Footprint Diamond illustrates how users view their interactions with their software vendor compared against their perception of the software's cost to value. This delivers an in-depth insight into your potential relationship with the vendor.

> "It's an easy decision. Low cost of entry, ease of implementation, ease of use by end users."
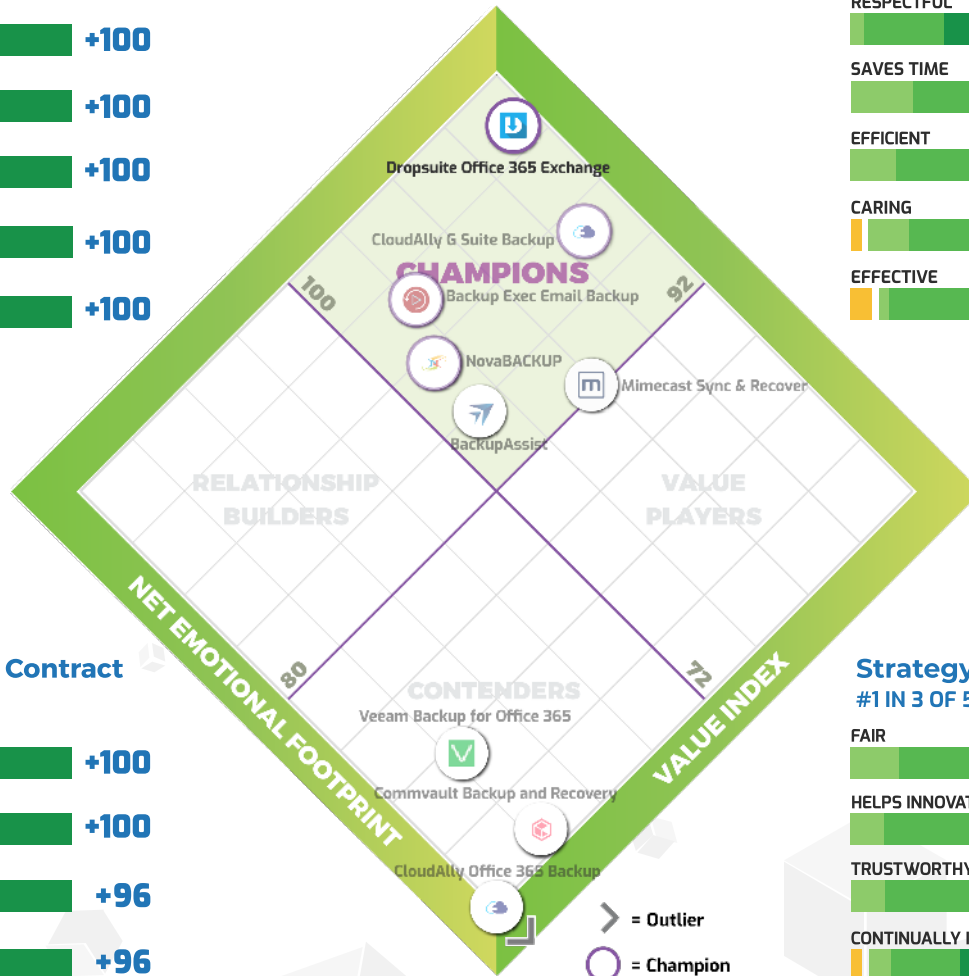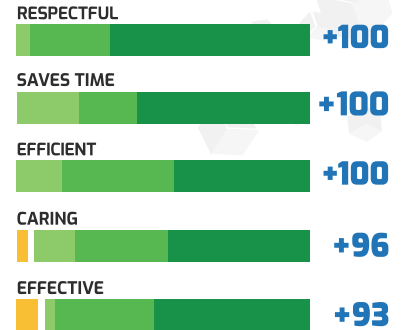>
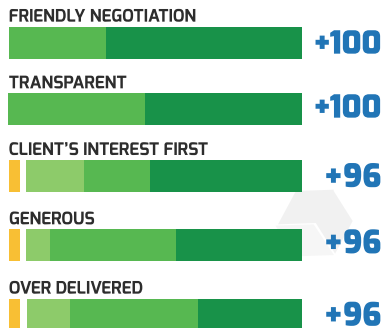> 👤 CUSTOMER QUOTE

Conflict Resolution
#1 IN 5 OF 5 SCORES

TRUSTWORTHY	+100
FAIR	+100
INTEGRITY	+100
ALTRUISTIC	+100
CLIENT FRIENDLY POLICIES	+100

Service Experience
#1 IN 3 OF 5 SCORES

RESPECTFUL	+100
SAVES TIME	+100
EFFICIENT	+100
CARING	+96
EFFECTIVE	+93

Emotional Footprint Diamond

NET EMOTIONAL FOOTPRINT — VALUE INDEX

- Dropsuite Office 365 Exchange
- CloudAlly G Suite Backup
- **CHAMPIONS**
- Backup Exec Email Backup
- NovaBACKUP
- Mimecast Sync & Recover
- BackupAssist
- 100 — 92 — 80 — 72
- RELATIONSHIP BUILDERS
- VALUE PLAYERS
- CONTENDERS
- Veeam Backup for Office 365
- Commvault Backup and Recovery
- CloudAlly Office 365 Backup
- ⟩ = Outlier
- ◯ = Champion

Negotiation and Contract
#1 IN 5 OF 5 SCORES

FRIENDLY NEGOTIATION	+100
TRANSPARENT	+100
CLIENT'S INTEREST FIRST	+96
GENEROUS	+96
OVER DELIVERED	+96

Strategy and Innovation
#1 IN 3 OF 5 SCORES

FAIR	+100
HELPS INNOVATE	+100
TRUSTWORTHY	+100
CONTINUALLY IMPROVING	+96
INCLUDES PRODUCT ENHANCEMENTS	+96
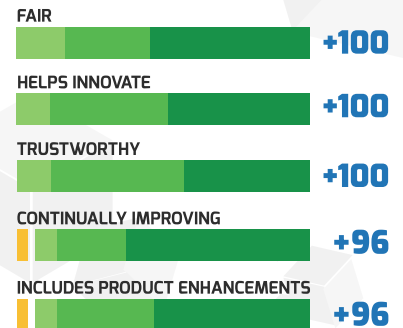
About Dropsuite
Dropsuite is a cloud software platform enabling businesses and organizations globally to easily backup, recover and protect their important business information. Dropsuite's commitment to advanced, secure, and scalable cloud technologies keeps us at the forefront of the industry and makes us the choice of leading IT administrators and service providers globally. https://dropsuite.com

SoftwareReviews