Dropsuite

GovCloud Backup and Archiving

Easily backup and restore public sector data in the cloud while maintaining heightened security

Dropsuite's Microsoft 365 GovCloud offering allows US government agencies and other regulated industries to easily backup and restore sensitive and classified data in the cloud while maintaining heightened security requirements. Dropsuite's M365 backup and archiving solutions can now be stored in Amazon Web Services (AWS) GovCloud (US), allowing US-based users to safeguard their organizational information and comply with FedRAMP moderate cloud and data security requirements.

Utilizing Dropsuite ensures your data is stored in a separate cloud and is safe from accidental deletion, system crashes, cyber-attacks, and other causes of data loss. In addition, Dropsuite's GovCloud solution provides essential features for most government agencies and regulated organizations, including automated incremental backup, one-click data restore, and regulatory-compliant email archiving features.

Dropsuite's GovCloud is built upon its award-winning backup and archiving technology used by over a million users. Dropsuite's easy-to-use platform has been named Gold Medalist in SoftwareReviews' Email Backup Solutions Awards three years in a row.

FEDRAMP MODERATE COMPLIANT

Our solution is designed for the public sector and other regulated industries that require enhanced data security and compliance features.

EASY, HASSLE-FREE PROTECTION

Our platform is easy to use, ensures business continuity in the event of data loss, and allows your organization to quickly recover since your data is stored in a separate cloud.

NO HIDDEN FEES

Unlike other backup solutions, we have no hidden or added fees, and you can always access your data and even export it yourself with our secure links without fear of it being held hostage.

Our numbers speak louder than words

50 billion objects   **>1** million users   **139** countries

Product Features

Email Archiving - in addition to Email Backup features below

SEARCH
- eDiscovery
- Saved Searches
- Edit, View, Tag, Delete, Mark for Review, Mark for Deletion, Alerts
- Compliance tags
- Audit and Activity logs
- Retention policy
- "Right to Forget" (GDPR)

LEGAL HOLDS
- Users
- Saved search
- Messages

BACKUP CADENCE
- Email journaled in real time

RETENTION POLICIES
- Users
- Saved search
- Messages

ROLE BASED ACCESS
- Delegated Access
- Limited Access User
- Group Access by department
- Compliance supervisor access
- Compliance reviewer access
- Data Protection Officer role

Email Backup - included with Email Archiving

BACKUP & RETENTION
- Automated and incremental backup
- One-click download, restore and migrate
- Customizable retention periods to 'age out' backups
- No hardware/software required
- Access backup from any device/location
- Per-user pricing with unlimited storage
- Free deleted user backup
- Unlimited storage and flexible retention options
- No hidden fees

DATA SECURITY & PRIVACY
- Data availability and service update >= 99.99%
- 256-bit (AES) encryption at rest and in transit
- Multi-factor authentication (MFA)
- Multiple data center options
- Data centers are SOC2, FISMA, ISO 27001, SSAE-16 compliant
- Vulnerability testing
- Security management
- System monitoring

USER UI
- Admin panel
- Granular access and control
- Advanced user management options
- Role-based access including end-user
- Platform independent
- Multiple user access
- Timely notifications
- Single Sign On (SSO) support

POWERFUL SEARCH
- Lightning-fast search supporting regular expressions
- Search across backups with 20+ search criteria
- Advanced search tools
- Reusable saved search with email alerts
- No search limitations or timeouts
- Unified search across products, drives and email

DATA RECOVERY
- Restore directly to mailbox, personal drives, shared drives, contact, calendars and tasks with one click
- Restore to default folder, existing folders or create a new folder
- Free Self-Service Download / Export of data
- Advanced Search

INSIGHTS BI
- Email volume analysis
- Time sending emails
- Top contacts identification
- Top senders and recipients
- Email storage utilization
- Email response time

ROLE BASED ACCESS
- Delegated Access
- Administrator Access
- End User Access
- Group Supervisor by department

BACKUP CADENCE
- Email — up to 12X/day
- Contacts, Calendars, Tasks — 1X/day
- OneDrive (M365) — 1X/day
- SharePoint/Shared Drive — 3X/day
- MS Groups and Teams — 3X/day

Dropsuite's Microsoft 365 Backup and Archiving are simple and powerful solutions that automatically protect your most important data in the cloud and restores any file on demand.

Microsoft 365

Outlook	SharePoint	OneDrive	Contacts/ Calendars/ Tasks	Groups & Teams
• View email without search • Migrate per user to other user or destination • Download (PST EML) • Download Mailbox • Shared Mailbox • Restore mailbox, folder, message • Migrate per mailbox to other user or destination • Download PST, EML, mailbox	• Restore site, document library, folder, files • Restore to other site • Restore all to one folder • Download files • Lists – items and columns for all permissions • Document Libraries – content, views and content types for all permissions • Sub-Sites – lists and document libraries	• Restore drive, folder, files • Restore to other drive • Restore all to one folder • Download drive, folder, files	• Restore calendar events, contacts, tasks • Download files • Email and Folders for Mailboxes and Public Folders • Shared Mailboxes	• Download files • Channel Chat • Tasks • Email • Drive • Site • Calendar • Files • Conversations • Notebook • Planner • Private Chat*

Dropsuite also restores, migrates and downloads **Shared Mailboxes**, restores and downloads **Public Folders** and backup **OneNote** on **SharePoint** for users and **Teams**.

*Please note that Microsoft charges for M365 Teams Private Chat export. Therefore, if you are backing up Teams Private Chat, you will see pass-along cost from Microsoft within your monthly Azure bill. This is not an additional charge from Dropsuite.

DROPSUITE MEETS YOUR NEEDS:

- ☑ **Securely Preserve Your Files**
- ☑ **Simplify User Administration**
- ☑ **Meet Regulatory Compliance**
- ☑ **Find Files With Minimal Effort**
- ☑ **Create Audit Logs Easily**
- ☑ **Set Up Review Process Quickly**
- ☑ **Reduce the Effort Associated with Archiving**
- ☑ **Don't Worry About Storage Limits**

Dropsuite is FedRAMP ATO at the Moderate Impact Level.

Dropsuite's M365 backup and archiving solutions can be stored in Amazon Web Services (AWS) GovCloud (US). Microsoft offers M365 Government plans for agencies or organizations requiring higher security and compliance features hosted in their government-only cloud environment, separate from the public cloud. AWS GovCloud (US) enables US government customers and contractors to architect secure cloud environments that meet strict government security and compliance requirements.
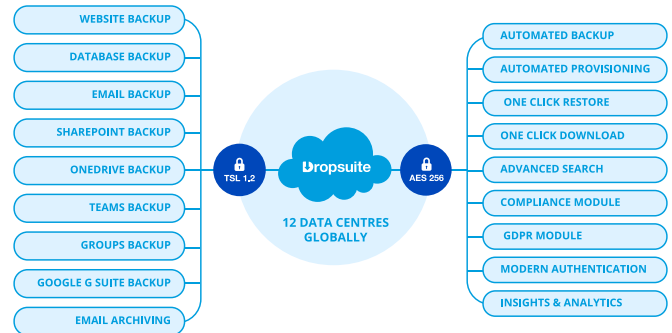
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Security at Dropsuite

To be the platform of choice for data backup and protection, **security** is at the core of the product management and development process at Dropsuite.

DATA ENCRYPTION IN TRANSIT AND AT REST

Dropsuite enhances data security for our customers' data by enabling **Transport Layer Security (TLS 1.2)** cipher for data in transit. Data at rest in Dropsuite's storage is encrypted with **Advanced Encryption Standard 256bit (AES256)** cipher that ensures data is safe and secure.

WEBSITE BACKUP
DATABASE BACKUP
EMAIL BACKUP
SHAREPOINT BACKUP
ONEDRIVE BACKUP
TEAMS BACKUP
GROUPS BACKUP
GOOGLE G SUITE BACKUP
EMAIL ARCHIVING

TSL 1.2 — Dropsuite — AES 256
12 DATA CENTRES GLOBALLY

AUTOMATED BACKUP
AUTOMATED PROVISIONING
ONE CLICK RESTORE
ONE CLICK DOWNLOAD
ADVANCED SEARCH
COMPLIANCE MODULE
GDPR MODULE
MODERN AUTHENTICATION
INSIGHTS & ANALYTICS

MFA APPLICATION SECURITY

Dropsuite supports multi-factor authentication (MFA) to provide partners with an extra layer of security to help safeguard end user customer data within Office 365.

SYSTEM MONITORING

Dropsuite monitors and logs every part of our infra-structure, including the server, router, system calls and command procedure. Logs are kept for as long as legally needed to ensure our systems are secure.

About Dropsuite

Dropsuite is a cloud software platform enabling businesses and organizations globally to easily backup, recover and protect their important business information. Dropsuite's commitment to advanced, secure, and scalable cloud technologies keeps us in the forefront of the industry and makes us the choice of leading IT Administrators and Service Providers globally.

DROPSUITE GOVCLOUD BACKUP

For more information, please contact sales
www.dropsuite.com | sales@dropsuite.com

Dropsuite