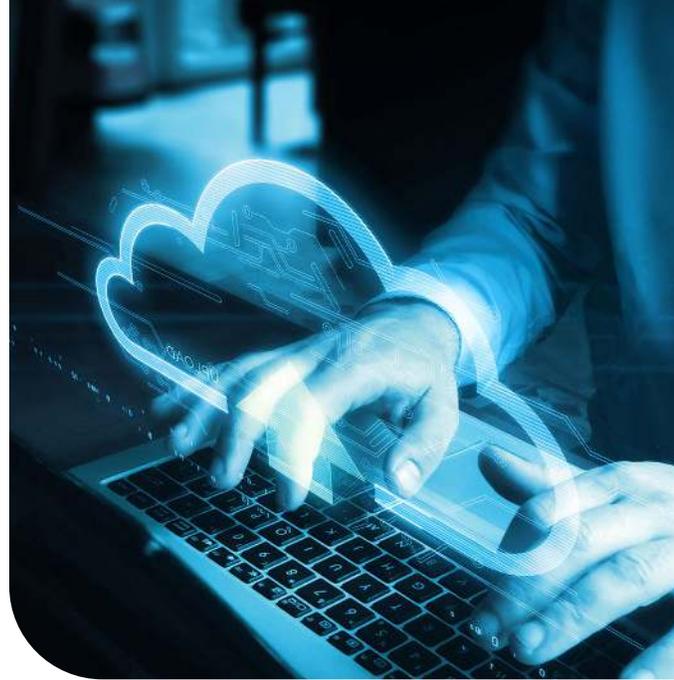# **Dropsuite**

Email Backup

Automatically protect and recover all business-critical email data.

Works with Office 365 email, G Suite email, and IMAP/POP3 email servers

Dropsuite Email Backup and Email Archiving solutions are the fastest-growing cloud backup, archiving and recovery SaaS solutions in the world.

Dropsuite's **Email Backup** ensures your critical business email data is backed up safely and securely. The user-friendly interface and features like granular restore, military-grade AES encryption and automated and incremental back ups make Dropsuite's Email Backup the most complete cloud-to-cloud backup solution.

Dropsuite's Email Backup includes **Microsoft 365 Backup**, a simple and powerful solution that automatically protects your most important Microsoft 365 data in the cloud and restores any file on demand. Dropsuite backs up SharePoint, OneDrive, Contacts/Calendars/Tasks, Groups & Teams, Shared Mailboxes and Public Folders.

Insights BI is also included with Dropsuite's Email Backup. Insights BI is an email analysis tool providing a robust email analytics toolset to transform stagnant, archived email data into actionable business intelligence. Dropsuite Insights BI turns complex and extensive email data sets into simple and actionable reports, graphs and charts.

SECURE

Dropsuite's regulation-compliant servers employ 256-bit (AES) military-grade encryption and support multi-factor authentication (MFA).

EASY TO USE

Our single-panel dashboard includes admin and user management options and role-based access, supporting single sign-on (SSO).

POWERFUL BUSINESS TOOLS

Dropsuite's advanced search and business intelligence features add value to other areas of your business including HR, compliance and research.

Our numbers speak louder than words

| **4** billion backups per day | **136** countries where we back up data | **6** geographic markets served |

Product Features

BACKUP & RETENTION

- Automated and incremental backup
- One-click download, restore and migrate
- Customizable retention periods to 'age out' backups
- No hardware/software required
- Access backup from any device/location
- Per-user pricing
- Free deleted user backup
- Unlimited storage and retention
- No ingress and egress fees
- No hidden fees

INSIGHTS BI

- Email volume analysis
- Time sending emails
- Top contacts identification
- Top senders and recipients
- Email storage utilization
- Email response time

USER UI

- Admin panel
- Granular access and control
- Advanced user management options
- Role-based access including end-user
- Platform independent
- Multiple user access
- Timely notifications
- Single Sign On (SSO) support

DATA SECURITY & PRIVACY

- Data availability and service update >= 99.99%
- 256-bit (AES) encryption at rest and in transit
- Multi-factor authentication (MFA)
- Multiple data center options
- Data centers are SOC2, FISMA, ISO 27001, SSAE-16 compliant
- Dropsuite is also SOC2 compliant
- Vulnerability testing
- Security Management
- System Monitoring

POWERFUL SEARCH

- Lightning-fast search supporting regular expressions
- Search across backups with 18 search criteria
- Unified search across products OD, SP and Email
- Advanced search tools
- Reusable saved search with email alerts
- No search limitations or timeouts

DATA RECOVERY

- Restore directly to mailbox, OneDrive, SharePoint, contact, calendars and tasks with one click
- Restore to default folder, existing folders or create a new folder
- Free self-service download / export of data
- Advanced search

Dropsuite's Microsoft 365 Backup is a simple and powerful solution that automatically protects your most important Microsoft 365 data in the cloud and restores any file on demand.

Outlook	SharePoint	OneDrive	Contacts/ Calendars/ Tasks	Groups & Teams
• View email without search • Migrate per user to other user or destination • Download (PST EML) • Download Mailbox • Shared Mailbox • Restore mailbox, folder, message • Migrate per mailbox to other user or destination • Download PST, EML, mailbox	• Restore site, document library, folder, files • Restore to other site • Restore all to one folder • Download files • Lists – items and columns for all permissions • Document Libraries – content, views and content types for all permissions • Sub-Sites – lists and document libraries	• Restore drive, folder, files • Restore to other drive • Restore all to one folder • Download drive, folder, files	• Restore calendar events, contacts, tasks • Download files • Email and Folders for Mailboxes and Public Folders • Shared Mailboxes	• Download files • Channel Chat • Tasks • Email • Drive • Site • Calendar • Files • Conversations • Notebook • Planner

Dropsuite also restores, migrates and downloads **Shared Mailboxes**, restores and downloads **Public Folders** and backup **OneNote** on **SharePoint** for users and **Teams**.

Dropsuite, It's a No-Brainer

GREAT VALUE:
For the cost of a cup of coffee each month, a companys' email files, calendars, attachments and tasks can be pro- tected against the threat of ransomware, accidental data loss, or sabotage.

FILLS A BACKUP PERFORMANCE GAP:
Office 365 doesn't backup deleted emails for more than 90 days. Dropsuite gives you uninterrupted backup cover- age in the cloud, with unlimited storage and retention.

GAIN PEACE OF MIND:
Threats to company data have never been higher. In the same way businesses ensure their companies from liability, fire damage or theft — every business needs to be backing up their emails and data files.

Third party email back up is critical to your Business Continuity and data protection/ recovery efforts:

Why back up email? Human error is the main cause of 95% of cyber security breaches, and 94% of malware is delivered via email.* From simple opening of the wrong email to accidental deletions to disgruntled employees, it's easy to lose your critical email data.
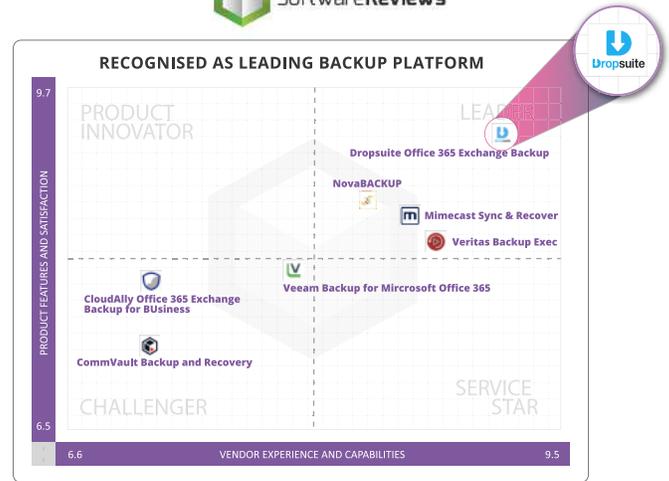
The cloud email back up myth. "I don't need email backup, because I use a cloud service like Office 365, G Suite or Open-Xchange." Not true. Although related cloud-based systems provide limited ability to partially backup email data, they do not properly protect email data and your business.

Microsoft doesn't have you covered. From Microsoft's Service Agreement (Sec.6b): "In the event of an outage, you may not be able to retrieve Your Content or Data that you've stored. We recommend that you regularly backup Your Content and Data that you store on the Services or store using Third-Party Apps and Services."

* Verizon Data Breach Investigations Report (DBIR) 2019

LEADER IN EMAIL BACKUP

Dropsuite's Email Backup was named Top Leader in SoftwareReviews 2020 Email Backup Solutions Data Quadrant Awards:

Dropsuite Email Backup also ranks #1 in satisfaction for 21 of the 22 product feature and vendor capability categories:

Vendor Capabilities
#1 Business Value Created
#1 Ease of Data Integration
#1 Ease of Implementation
#1 Product Strategy And Rate Of Improvement
#1 Vendor Support
#1 Usability And Intuitiveness
#1 Breadth Of Features
#1 Quality Of Features
#1 Availability And Quality Of Training
#1 Ease Of IT Administration
#2 Ease of Customization

Product Features
#1 Mailbox Backup Restore
#1 Security
#1 Granular Restore
#1 Permissions Awareness
#1 Support for Backup Types
#1 Transaction Log Backup Restore
#1 Backup Archiving
#1 Full System Backup Restore
#1 Compliance
#1 Information Store Backup Restore
#1 Media Support

ABOUT DROPSUITE

Dropsuite is a cloud software platform enabling businesses and organizations globally to easily backup, recover and protect their important business information. Dropsuite's commitment to advanced, secure, and scalable cloud technologies keeps us in the forefront of the industry and makes us the choice of leading IT Administrators and Service Providers globally.

DROPSUITE EMAIL BACKUP

For more information, please contact sales
www.dropsuite.com | sales@dropsuite.com

Dropsuite