Dropsuite

GREAT VALUE AND DECREASED RTOs

CASE STUDY

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Craig Stevens
Systems Engineer

Contact Us

US Sales
+1-408-780-2106

INT'L Sales
+65 6813 2090

sales@dropsuite.com

About WorkPac

Founded in 1997, WorkPac Group is a leading, privately owned human capital solutions provider that provides temporary and permanent employment opportunities to Australia's mining, construction, engineering, oil and gas and healthcare sectors. The firm has 35 locations, employs more than 350 full-time staff, and manage a field-team workforce of over 6,500 people across multiple client sites.

Problem to Solve

WorkPac had significant Microsoft cloud investments -- and they needed to be protected. They had been searching for a solution that could easily backup and restore email from a number of different software scenarios; from old Microsoft Exchange servers to new, cloud-based Office 365 mailboxes.

WorkPac had been using Cloudally to backup email. According to WorkPac, the product worked well for cloud mail but was very basic. It lacked many of the features that more advanced cloud solutions offered, and it was not always easy to use.

Why Dropsuite

According to WorkPac's Systems Engineer, Craig Stevens, "We had evaluated several expensive, all-encompassing backup solutions. After reviewing Dropsuite, we found that it not only looked after email backup, but also safeguarded other Office 365 apps like SharePoint. For the cost, Dropsuite really made sense commercially. And their eDiscovery feature was something that was a huge value-add."

Craig and the WorkPac team learned first hand that Dropsuite was easy to use and many features packed into a single pane of glass. WorkPac selected Dropsuite and migrated all their legacy emails from their on-premise legacy email server to Exchange Online. They now use Dropsuite to protect all their Exchange, SharePoint and OneDrive for Business data.

Dropsuite Benefits

WorkPac was able to migrate a large old email server to Office 365 using Dropsuite as the conduit -- without a hitch -- and their Recovery Time Objectives (RTOs) have decreased with email. All in all, WorkPac is a very satisfied client.